



Attention: Physiotherapy providers not contracted with WCB Alberta

Information on treating injured Alberta workers

Admission Procedure

- Ask your client if the injury is work-related.
- If work-related, ask the worker if a Worker's Report of Injury or Occupational Disease has been submitted to the WCB. If not, please direct the worker to the myWCB mobile app for workers to report their injury. Alternatively an injury form is available on WCB Alberta's website: <https://www.wcb.ab.ca/claims/report-an-injury/for-workers.html>
- If you are a physiotherapy provider in Alberta and do not have a contract with WCB Alberta, our rates for services are attached. If your fees differ from these, please email hcs.physiotherapy@wcb.ab.ca to discuss provision of services.
- Ensure the worker knows that in the event that physiotherapy treatment is not authorized, they are responsible for payment.
- Authorization for treatment can be verbal or written. In the case of verbal approval, please record the date, time and nature of services authorized including, the name and telephone number of the approver. Written confirmation will follow.
- To check authorization status, call the WCB Contact Centre at 1-866-922-9221, providing the worker's name and WCB claim number, if available.

Discharge Criteria

- If, subsequent to the assessment, it is believed treatment will not be successful in returning the worker to work:
 - Notify the claim owner and physician (if applicable) as soon as possible.
 - Initiate a referral to a RTW Assessment Centre by calling the claim owner.
 - Provide other authorized providers with relevant treatment information.

Extension Requests

- Treatment periods consist of a maximum of 12 visits within four consecutive weeks. If a successful return-to-work outcome is anticipated, the PT can provide an additional four visits over an additional two weeks (to six consecutive weeks total).
- Some fractures and post-surgical procedures are supported with a longer initial treatment authorization. If you are treating a client post recent fracture or surgical procedure, please contact the claim owner directly to ensure the correct initial authorization.
- Extension of treatment requires authorization from WCB Alberta, treatment can continue while extension recommendations are reviewed. If you do not receive an updated authorization within ten business days of a request, please contact the WCB contact centre at 1-866-922-9221.

Report Submission

- PT First Report – submit within two business days of the date of the assessment.
- PT Abbreviated Progress Report
 - After every two weeks of treatment.
 - For protocol fracture or surgery injuries, after every four weeks of treatment.
- PT Comprehensive Progress Report
 - For any treatment beyond the pre-approved period.
 - After every three weeks of subsequent treatment.
- PT Discharge Report
 - Once treatment ends.

Note: Reports must contain specific objective information (for example: ROM, strength measures if testing clinically indicated, pain on VAS, gait/gait aids used, sit/stand/walk tolerances, functional ability: ADL, manual handling abilities). Please indicate fitness for work in each report – this is your professional opinion with respect to the worker’s potential for modified or alternate work, even if modified work is not available, or whether or not worker is job-attached. These reports cannot be completed by other disciplines other than physiotherapy. For additional information on completing reports, go to:

<https://www.wcb.ab.ca/resources/for-health-care-and-service-providers/forms-and-guides>

Sundry Items

- Some items may be provided but Physiotherapy Consultant approval is required. Please contact one of the Physiotherapy Consultants listed below for more information.

Invoices

- Please submit invoices for treatment with the Progress and Discharge Reports. Please bill for reports as these are not automatically paid when entered into the system.

Contacts

Client specific inquires	WCB Customer Contact Centre	Contact Centre 780-498-3999
General physiotherapy process inquiries	Health Care Strategies	hcs.physiotherapy@wcb.ab.ca
For all clinical questions	Physical Therapy Consultants	PTC Phone Line 780-498-3899
Questions about treatment plans (Including extension request, sundry items or exceptional billing)	Physical Therapy Consultants	PTC Fax Line 780-498-3226

Service	WCB Health Services Code	WCB Fee
Assessment	07.38AA	\$ 70.61
Initial Treatment (Weeks 0-4 for non-protocol fracture & surgery injuries, up to 12 visits)	07.38AC	\$ 47.00
Treatment	07.38AB	\$ 41.72
Extended Duration Treatment Fee (up to 7 visits)	07.38AE	\$ 83.44
Specialized Physiotherapy		
Vestibular Assessment (up to 1 visit)	07.38SA	\$ 150.00
Vestibular Therapy (up to 5 visits)	07.38SB	\$ 113.00
Hydrotherapy (up to 5 visits)	07.38SC	\$ 113.00
Intra-pelvic floor Therapy (up to 5 visits)	07.38SD	\$ 113.00
Hand Assessment (up to 1 visit)	07.38SG	\$ 113.00
Hand Therapy (up to 5 visits)	07.38SH	\$ 113.00
In-home Physiotherapy (up to 10 visits)	07.38SE	\$ 113.00
Transitional Return to Work Visit (up to 2 visits after discharge)	07.38AF	\$ 41.72
Assessment Report	RPT01	\$ 26.52
Progress, Discharge Report	RPT02	\$ 26.52
Case Conference Fee (calls to WCB staff)	07.38CC	\$ 27.50
Case Conference Fee (calls to external to WCB stakeholders)	07.38CE	\$27.50
Chart copies requested by WCB	RF04	\$26.52 for first page + \$0.47 per page thereafter
Summary of chart information, requiring the extraction of relevant information, but not an opinion	RF05	\$93.15 for the first thirty (30) minutes plus \$36.23 for each 15 minute increment
Summary of chart information, requiring the extraction of relevant information, and including an opinion	RF06	\$113.85 for the first thirty (30) minutes plus \$36.23 for each 15 minute increment
Non-contracted Service	NCS	HCC Approval Required



Health Care Strategy



Telehealth/Virtual Care Services	WCB Health Services Code	WCB Fee
Assessment (virtual care)	07.38AV	\$ 70.61
Initial Treatment (Weeks 0-4 for non-protocol fracture & surgery injuries, up to 12 visits)	07.38CV	\$ 47.00
Treatment	07.38BV	\$ 41.72
Transitional Return to Work Visit (virtual care, up to 2 visits after discharge)	07.38FV	\$ 41.72