Health Care Strategy



WCB BILLING GUIDE - PEDORTHISTS

Thank you for your commitment to helping Alberta's injured workers. Your pedorthic expertise is key to their safe recovery and return to work. When a WCB worker requests treatment, please follow the step-by-step billing process. Here is the most up-to-date: Prosthetics & Orthotics fee guide.



Obtain prior approval

Before providing any service:

- · Call the WCB Claims Contact Center at 1-866-922-9221.
- · Speak with the injured worker's claim owner and provide the claim number.
- Explain the service you intend to provide and ask for written approval.



Provide approved service

Once written approval is received:

- Deliver the approved service.
- · Document details clearly (date, type of service, cost) on company assessment report.



Prepare invoice

Prepare your own invoice using your clinic's standard format. Include:

- · Injured worker's name
- · WCB claim number
- · Date of service
- · Description of service
- Total cost



4. Submit invoice

- · Fax the invoice directly to WCB at 1-800-661-1993.
- · Retain a copy for your records.









Health Care Strategy



Tips

- You can submit an assessment with service details and fees instead of calling for approval.
- Use your own invoice format—do not use WCB forms for other healthcare providers (e.g., C998 or C537).
- Always get written approval before providing service.

Questions? We're here to help.

Health Care Strategy at 780-498-3219 or hcs@wcb.ab.ca.





