

**Alberta WCB
Policies &
Information**

Chapter:

BENEFITS

Subject:

RETURN-TO-WORK SERVICES

Authorization:

BoD Resolution 2018/04/25

Date:

June 26, 2018

APPLICATION 5: JOB SEARCH

1. *Why does WCB provide job search services?*

WCB provides job search services to help workers find employment or gain job-search skills that will help them be competitive in the job-market.

2. *When are workers eligible for job search services?*

These services are normally provided to workers with permanent work restrictions who are not able to return to employment with the accident employer and are ready to re-enter the job market.

WCB may also provide the services to workers with temporary work restrictions who do not have a job to return to. Services will be provided to these workers only while they have a remaining disability that entitles them to benefits under s.56.

3. *What services are provided?*

Services may include such things as help with resume writing, employment leads, and job-search and employment skills counselling (for example, employment search techniques, interview skills, presenting a business-like appearance).

4. *What job search service methods are normally used?*

The usual means are individual counselling by WCB or counselling by a contracted service provider. The method used depends on the individual circumstances of each case.

5. *What limitations are there?*

Workers are eligible only while they have temporary or permanent work restrictions due to a compensable injury.

Service providers must be approved by WCB.

6. *When is this policy application effective?*

This policy application (Application 5 – Job Search) is effective September 1, 2018, except when noted otherwise in a specific policy section(s).

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[Document History](#)

Previous versions

- [Policy 0405 Part II, Application 3 - April 2018](#)
- [Policy 0405 Part II, Application 3 - August 2015](#)
- [Policy 0405 Part II, Application 3 - January 2004](#)
- [Policy 0405 Part II, Application 3 - January 2002](#)
- [Policy 0405 Part II, Application 3 - September 2001](#)
- [Policy 0405 Part II, Application 3 - October 1997](#)
- [Policy 0405 Part II, Application 3 \(consolidated manual 1st Issue\) - February 1997](#)